Reference

IMGA233023-4825777-G

Date

15/12/2023

Cadent Gas Limited

Brunel House, Uxbridge Road Slough SL2 5NA

0800 085 4478

CustomerCareLondon@cadentgas.com

ST. AUGUSTINES CHURCH HALL PARKANAUR AVENUE SOUTHEND-ON-SEA SS1 3HX



Dear Resident,

We're laying new pipes for a greener gas future

Here at Cadent, we look after the gas pipes in your area. Your supplier sends you the bill and we make sure the pipes that bring the gas to your home keep you safe, warm and connected.

We're replacing the old pipes with new plastic ones which will mean that you'll be ready for greener gas in the future.

We'll have to turn off your gas supply during some of our works and may need access to your home but our teams on site will be on hand to let you know more information. We plan to be in your area from 01/01/2024 to 11/04/2024 for 15 week(s).

What you need to know:



We'll need access on the day your supply is turned off. Once your supply is turned back on, we'll come back to check all your gas appliances are working.



When one of our engineers arrives at your door, they will always show you their identification card. If you want to confirm they work for us, call 0800 389 8000 and select option 2.



If you have any concerns about COVID-19, our engineers are happy to put extra safety measures in place. Just let us know before we start work.



You can find out more about what we're doing in the leaflet enclosed or by visiting our website - cadentgas.com/under-your-feet

Find out how our new pipes in your area will lead the way for a cleaner, greener future <u>cadentgas.com/future</u>

I'd like to thank you for your patience and support while we carry out these improvements.

James Harrison Network Director Cadent





We're here for you...